



Terms and Conditions:

- 1) Only individuals may enrol in The Vet Treats Loyalty Points Scheme. Corporations, associations or groups cannot enrol in the Scheme. Loyalty Points may only be pooled by members with the same postal address. Loyalty Points can be transferred with the member to a new address.
- 2) The Vet Treats Scheme has no predetermined termination date and may continue until such time as Emerson's Green Veterinary Surgery decides to terminate the Scheme, at any time, with or without notice. Members will have six months from the date Scheme termination is announced to accumulate and redeem Loyalty Points.
- 3) If you do not collect or redeem points within a 12 month period then your points will attract a 25% depreciation
- 4) Members of the Loyalty Point Scheme will earn 5 points for every whole £1 spent.
- 5) Loyalty points can be earned on all pet foods, wormers, flea treatments and all pet accessories (not other services). Points will only be added on date of purchase and we request that you asked them to be added. Points will not be added retrospectively.
- 6) Loyalty points can be redeemed against consultations and vaccinations (not other services).
- 7) Loyalty points do not have to be redeemed all at once. Any remaining Loyalty points can be carried over and redeemed against future consultations or vaccinations
- 8) The current redemption value of points is: 400 points = £1.
- 9) Emerson's Green Veterinary Surgery reserves the right to vary the rate at any time.
- 10) The sale, barter, exchange or trade in any way of any Loyalty Points is prohibited; Loyalty Points cannot be exchanged for cash.
- 11) Loyalty Points cannot be redeemed in conjunction with any other offer. Other than vouchers issued which specify 'can be used in conjunction with other offers'.
- 12) Emerson's Green Veterinary Surgery reserves the right to add or modify any of the rules, procedures, conditions or benefits of the Scheme even though changes may affect the value of points.
- 13) To opt out of the Loyalty Point Scheme please contact us at the address below or send an email.
- 14) The scheme is available only to members invited to join by Emerson's Green Veterinary Surgery.